

**Dr. M. L. DHAWALE MEMORIAL TRUST
SOLVED CALLS REPORTS**

From Date : 01/01/2022 To Date : 31/12/2022

Solved Date	Solved Time	Company Name	Contact Person	Dept Ref	Machine Name	Complaints	Remarks	ComplainDate	ComplainTime	Amount	Priority
31/12/2022	15:12:32	Nasan Medical Electronic pvt.Ltd	JP	MALE WARD	Multiparameter monitor 4	not working	NR	22/02/2022	18:13:00	0.00	C
31/12/2022	16:12:18	ANY	mayur	CASUALTY	furniture in Hospital	MINOR OT PATIENT TABLE BROKEN	Other NR	28/04/2022	13:58:00	0.00	C
31/12/2022	15:12:13	ANY	mayur	MALE WARD	furniture in Hospital	crash trolley wheel broken	Other	09/05/2022	11:29:00	0.00	C
31/12/2022	16:12:32	I BALL	vaibhav	ANUKAMPA WARD	COMPUTER GERIATRIC WARD	NOT WORKING		29/05/2022	14:00:00	0.00	C
31/12/2022	15:12:24	ANY	mayur	MALE WARD	furniture in Hospital	peads bed railing not properly	Other NR	13/06/2022	18:37:00	0.00	C
31/12/2022	15:12:30	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	male ward krash trolley will not proper.		17/06/2022	11:41:00	0.00	C
31/12/2022	15:12:23	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	male ward peads bed no.4 relling not proper.	Other NR	17/06/2022	11:48:00	0.00	C
31/12/2022	15:12:38	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	peads bed no. 5 relling not proper.	Other NR	17/06/2022	11:51:00	0.00	C
31/12/2022	15:12:44	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	peads bed no.3 relling not proper.	Other NR	17/06/2022	11:54:00	0.00	C
31/12/2022	16:12:45	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	peads bed no.2 relling not proper.	Other NR	17/06/2022	12:00:00	0.00	C
31/12/2022	16:12:01	ANY	mayur	MALE WARD	HOSPITAL INSTRUMENT	MALE WARD BED NO 11 RELING NOT WORKING	Other NR	26/06/2022	16:06:00	0.00	C
31/12/2022	16:12:36	LG. Computar	vaibhav	ANUKAMPA WARD	COMPUTER 219 (ANUKAMPA)	computer in anukampa ward is not working. old complaint		28/06/2022	10:55:00	0.00	C
31/12/2022	16:51:00	DELL	Vaibhav	ADMIN	Computer 128 Suvarna	UPS is not working		15/07/2022	12:21:00	2200.00	C
31/12/2022	09:12:17	ANY	Shelar	HOSTEL	furniture in hostel	balcony and washroom door broken room 418	Other	16/07/2022	11:41:00	0.00	C
31/12/2022	16:12:23	I B M	vaibhav	ANUKAMPA WARD	Computer HIMS 110	we are unable to work in HIMS since unable to enter the name of the patients for both anukampa and geriatrics wards respectively	Other	01/10/2022	21:50:00	0.00	C
31/12/2022	16:12:57	DELL / HCL	vaibhav	ANUKAMPA WARD	COMPUTER 132	computer not working. old complaint		07/10/2022	11:17:00	0.00	C

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Solved Date	Solved Time	CompanyName	Contact Person	Dept Ref	MachineName	Complaints	Remarks	ComplainDate	ComplainTime	Amount	Priority
14/07/2022	16:07:55	Diamond BP Instrument	mayur	REGISTRATION	BP Instrument 103	opd no -124 Ortho opd bp instrment rubber broken	Other	14/07/2022	13:13:00	0.00	C
14/07/2022	16:07:30	ANY	Rakesh	FEMALE WARD	LED Tube	tube light is not stayble	Other	14/07/2022	14:59:00	0.00	C
14/07/2022	09:07:23	Diamond BP Instrument	mayur	CASUALTY	BP Instrument 119	casualty bp instrument not working	Other	14/07/2022	07:36:00	60.00	C
14/07/2022	09:07:26	Diamond BP Instrument	mayur	CASUALTY	BP Instrument 119	casualty bp instrument not working	Other	14/07/2022	07:38:00	200.00	C
14/07/2022	09:07:56	ANY	JP/Mayur	CANTEEN	LED Tube	All Light Not Working	Electrical Failure	14/07/2022	09:14:00	3000.00	C
14/07/2022	16:07:29	Ami Surgicals	mayur	PHYSIOTHERAPY	Ultrasound Unit	NOT WORKING	Other	14/07/2022	15:07:00	0.00	C
14/07/2022	16:07:44	Ami Surgicals	mayur	PHYSIOTHERAPY	Muscles stimulator	NOT WORKING	Other	14/07/2022	15:09:00	0.00	C
14/07/2022	17:07:13	ANY	Rakesh	HOSTEL	TUBE 447	NOT WORKING DR.HIMANI P	Electrical Failure	14/07/2022	15:35:00	200.00	C
14/07/2022	16:07:07	Blue Star Make 3 star Split AC	mayur	ICCU	AC ICU 2	Servicing	Other { Preventive }	14/07/2022	16:10:00	0.00	C
14/07/2022	16:07:35	Blue Star Make 3 star Split AC	mayur	ICCU	AC ICU 3	Servicing	Other { Preventive }	14/07/2022	16:13:00	0.00	C
14/07/2022	16:07:23	Blue Star Make 3 star Split AC	mayur	ICCU	AC HI Wall Split Ac 1.5 TR 1 ICU	Servicing	Other { Preventive }	14/07/2022	16:14:00	0.00	C
14/07/2022	17:07:13	ANY	Rakesh	ADMIN	Telephone Hospital	main gate security cabin telephone is not working	Other	14/07/2022	16:36:00	0.00	C
14/07/2022	16:07:37	ANY	shelar	HOSTEL	Plumbing Hostel	room no 424 washbasin cock is not working pls repair urgently.also toilet sheet is broken	Other	11/07/2022	15:57:00	0.00	C
14/07/2022	09:07:39	ANY	shelar	HOSTEL	Plumbing Hostel	room no 423 washbasin cock is not working properly pls repair	Other	09/07/2022	13:42:00	350.00	C
14/07/2022	16:07:36	SAMSUNG	jp	MALE WARD	washing machine 11 KG	washing machine not working at 2nd floor	Other NR	22/06/2022	08:32:00	0.00	C
14/07/2022	15:07:53	BLUE STAR	mayur	PATHOLOGY	AC 106 Window room aircondition	Not Cooling Property	Other	21/06/2022	08:43:00	0.00	C
14/07/2022	17:07:23	L. G.	jp	MALE WARD	Washing Machine	washing machine not working	Other NR	24/06/2022	14:23:00	0.00	C
14/07/2022	14:07:58	Diamond BP Instrument	mayur	REGISTRATION	BP Instrument 111	BP INSTRUMENT NOT WORKING 111 OPD	Other	09/06/2022	13:09:00	200.00	C
14/07/2022	15:07:25	Remi	jp	PATHOLOGY	Cenrifuge Machine GIFIC - 8072	not working	Other	13/05/2022	14:39:00	0.00	C
13/07/2022	13:07:25	ANY	Rakesh	REGISTRATION	Telephone Hospital	Telephone not working. SCR Dept 153 Ms Neeta	Other Failure	12/07/2022	16:55:00	0.00	C

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10/07/2021	12:07:36	ANY	Bhavik	ICCU	HOSPITAL INSTRUMENT	icu dressing drum is damage	Other	09/07/2021	11:10:00	0.00	C
10/07/2021	12:07:23	Appasany Associates	Bhavik	OPHTHALMOLOGY OPD	Slit Lamp (Power Sappil)	slite lapm ophthal opd not working	Electrical Failure	09/07/2021	13:13:00	0.00	A
10/07/2021	12:13:00	ANY	Bhavik/selar	HOSTEL	Plumbing Hostel	Room no 434 washbasin pipe is broken pls repalce urgently	Other	08/07/2021	15:20:00	100.00	C
10/07/2021	12:07:57	ANY	Bhavik	TSR	TUBE 215	tube is not working	Electrical Failure	08/07/2021	10:28:00	0.00	C
10/07/2021	12:07:56	Diamond BP Instrument	Bhavik	GERIATRIC WARD	BP Instrument ANUKAMPA WARD	kindly respect sir bp instrument is not work	Other	05/07/2021	16:35:00	0.00	C
10/07/2021	12:07:55	ANY	Bhavik	CASUALTY	WHEEL CHAIR	wheel chair not working	Other	06/07/2021	13:49:00	0.00	C
10/07/2021	12:07:59	ANY	Bhavik	CASUALTY	WHEEL CHAIR	wheel chair not working	Other	06/07/2021	13:51:00	0.00	C
10/07/2021	12:07:49	ANY	Bhavik	GYNAECOLOGY OPD	torch	not working	NR	07/07/2021	14:34:00	0.00	C
10/07/2021	12:07:57	ANY	Bhavik	GYNAECOLOGY OPD	torch	not working	NR	07/07/2021	14:36:00	0.00	C
10/07/2021	12:07:52	Diamond BP Instrument	Bhavik	GERIATRIC WARD	BP Instrument 122	not working	Other	07/07/2021	16:03:00	0.00	C
10/07/2021	17:07:16	ANY	Shelar	HOSTEL	Plumbing Hostel	room no 451 bathroom cock is not working properly	Other	28/06/2021	17:00:00	350.00	C
10/07/2021	17:07:23	ANY	shelar	HOSTEL	Plumbing Hostel	room no 429 washbasin cock is not working pls check repair	Other	28/06/2021	17:04:00	350.00	C
10/07/2021	17:07:01	ANY	shelar	HOSTEL	Plumbing Hostel	room no 429 bathroom cock is not working properly	Other	28/06/2021	17:06:00	350.00	C
10/07/2021	17:07:49	ANY	shelar	HOSTEL	Plumbing Hostel	room no 430 toilet cock is not working properly pls replace or repair	Other	28/06/2021	17:07:00	350.00	C
10/07/2021	17:07:46	ANY	Shelar	HOSTEL	Plumbing Hostel	room no 432 bathroom cock is not working pls repalace	Other	28/06/2021	17:09:00	350.00	C
10/07/2021	17:07:31	ANY	Shelar	HOSTEL	Plumbing Hostel	room no 434 bathroom cock is not working pls replace	Other	28/06/2021	17:11:00	350.00	C
10/07/2021	17:07:45	ANY	shelar	HOSTEL	Plumbing Hostel	room no 446 bathroom cock is not working pls replace	Other	28/06/2021	17:12:00	350.00	C
10/07/2021	17:07:12	ANY	shelar	HOSTEL	Plumbing Hostel	room no 436 bathroom cock is not working pls replace	Other	28/06/2021	17:14:00	350.00	C
10/07/2021	13:07:36	ANY	Shelar	HOSTEL	Plumbing Hostel	room no 438 bathroom cock is not working pls replace	Other	28/06/2021	17:15:00	415.00	C
10/07/2021	13:07:14	ANY	shelar	HOSTEL	Plumbing Hostel	room no 440 bathroom cock is not working pls replace	Other	28/06/2021	17:16:00	415.00	C
10/07/2021	13:43:00	ANY	shelar	HOSTEL	Plumbing Hostel	room no 442 bathroom cock is not working pls replace	Other	28/06/2021	17:17:00	350.00	C

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31/12/2021	18:12:11	Allengers Medical Systems Ltd	bhavik	ORTHO OT	C - ARM	c arm machin not working	Electrical Failure	18/12/2021	12:45:00	9440.00	C
31/12/2021	17:12:48	A.O.Smith IndiaWaterproduct pvt.ltd. indid	bhavik	NICU	Geysers Water Heater	geyser not working	Wear and tear	28/12/2021	09:49:00	120.00	C
31/12/2021	17:12:54	Amkay Products pvt.ltd	bhavik	CASUALTY	Needle burner (CASUALTY)	not warking	NR	29/12/2021	09:42:00	0.00	C
31/12/2021	17:12:53	ANY	bhavik	CASUALTY	Weighing Machine (FEMALE WARD)	casualty -119 wt machine not working unnati sister	Wear and tear	29/12/2021	09:45:00	0.00	C
31/12/2021	17:12:00	Gayatry Surgical Equipment	bhavik	LABOUR ROOM	Flow meter { O2 } OT 208	o2 flowmeter broken	Wear and tear	29/12/2021	11:48:00	0.00	C
31/12/2021	17:12:34	ANY	bhavik/selar	HOSTEL	Gas Geysers Water Heater Hostel	1 st floor ladies wing gas geyser is not working properly last two days pls repair urgently	other	27/12/2021	13:31:00	50.00	C
31/12/2021	18:12:35	ANY	mayur	HOSTEL	TUBE 444	tube light is not working pls replace urgently	Electrical Failure	30/12/2021	17:07:00	220.00	C
30/12/2021	10:12:19	ANY	mayur	DIALYSIS	BP Instrument (146) DAILY	BP Instrument NOT WORKING	Other	30/12/2021	09:54:00	120.00	C
30/12/2021	11:12:12	Blue Star Make 3 star Split AC	mayur	NICU	AC NICU 1 (215)	Servicing	Other { Preventive }	29/12/2021	07:27:00	0.00	C
30/12/2021	10:12:48	Blue Star Make 3 star Split AC	mayur	NICU	AC NICU 2 (215)	Servicing	Other { Preventive }	29/12/2021	07:29:00	0.00	C
30/12/2021	10:12:43	BLUE STAR	mayur	HOSTEL	ac Director room hostel	Servicing	Other { Preventive }	29/12/2021	07:31:00	0.00	C
28/12/2021	10:12:45	Gayatry Surgical Equipment	bhavik	CASUALTY	O2 line	MAINER OT CENTER O2 LINE LEAKEGE	Wear And Tear	24/12/2021	15:15:00	0.00	C
28/12/2021	10:12:44	Accu-Chek Performa	bhavik	ICCU	HGT Machine 211	ICU NOT WORKING	Other	25/12/2021	11:18:00	0.00	C
28/12/2021	10:12:05	Gayatry Surgical Equipment	bhavik	ADMIN	Flow Meter (CASUALTY)	normal ambulance flow meter is not working properly	Wear and tear	27/12/2021	13:49:00	0.00	C
24/12/2021	11:12:13	cotton corner	mayur/Bhavik	MAINTENANCE	STP	v belt broken	Other	24/12/2021	11:28:00	200.00	C
22/12/2021	11:12:11	ANY	mayur	HOSTEL	TUBE 467	blinking the tube	Electrical Failure	18/12/2021	13:11:00	300.00	C
22/12/2021	11:12:16	ANY	mayur	REGISTRATION	Telephone Hospital	Not working Scr Dept -153 Neeta	Other	20/12/2021	11:25:00	0.00	C

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10/07/2020	15:07:46	ANY	shelar	MAIN OT	Plumbing HOSPITAL	HAND WASHING BASIN TAP LEAKAGE.	Mechanical Failure	07/03/2020	18:19:00	60.00	C
10/07/2020	15:07:07	ANY	shelar	ADMIN	Plumbing HOSPITAL	male word bathroom jet spry stand is broken pls replace or fitting properly	Other	24/02/2020	17:34:00	250.00	C
10/07/2020	15:07:57	ANY	shelar	ADMIN	Plumbing HOSPITAL	Gents Bathroom Opp Dental o p d washbasin is not working properly.this line is chock up. pls look in this maters	Other	13/03/2020	17:31:00	0.00	C
10/07/2020	15:16:00	ANY	shelar	ADMIN	Plumbing HOSPITAL	main auditorium near ladies bathroom flash tank broken pls installation this flush tank. 2 nd bathroom flush tank is not working properly .	Other	15/03/2020	10:05:00	0.00	C
10/07/2020	14:07:44	ANY	shelar	HOSTEL	Plumbing Hostel	room no 401 tap of basin tap of toilet hand spray pipe	Other	21/03/2020	12:31:00	250.00	C
10/07/2020	14:07:08	Maintenance Dipartment	shelar	HOSTEL	Building Maintenance Hostel	water tap loose, water leaking and wastage of water in BATHROOM FOR girls hostel room no 435 AND 436	Other	13/05/2020	17:08:00	0.00	C
10/07/2020	14:07:24	ANY	shelar	HOSTEL	Plumbing Hostel	room no 427 washbasin is broken pls check it.as soon as possible	Other	26/05/2020	11:06:00	150.00	C
10/07/2020	15:07:38	ANY	mayur	HOSTEL	Telephone Hostel	security combine telephone is not working properly.pls check urgently	Other	26/05/2020	11:09:00	0.00	C
10/07/2020	14:07:52	ANY	shelar	HOSTEL	Plumbing Hostel	Room no 423 flush tank not working properly.	Other	06/02/2020	15:27:00	0.00	C
10/07/2020	15:07:04	ANY	jP/Shelar	HOSTEL	Plumbing Hostel	ROOM NO. 466, BASIN BLOCKAGE AND GEYSER NOT WORKING	Other	03/02/2020	12:25:00	0.00	C
10/07/2020	14:07:00	ANY	shelar	HOSTEL	Plumbing Hostel	room no 444 washbasin bracket is broken pls replace urgently	Other	04/02/2020	14:38:00	150.00	C
07/07/2020	15:07:56	ANY	bhavik/selar	HOSTEL	Plumbing Hostel	Room No 447 Spindle, Tap Not working properly pls check	Other	06/07/2020	13:01:00	60.00	C
07/07/2020	10:07:14	ANY	mayur	ADMIN	Telephone Hospital	Casualty Security Telephone Not Working	Other	06/07/2020	15:07:00	0.00	C
06/07/2020	13:07:33	BLUE STAR	mayur	SPECIAL ROOM	AC 201	Servicing	Other { Preventive }	06/07/2020	13:42:00	0.00	C

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30/12/2020	15:12:01	ANY	shelar	HOSTEL	Plumbing Hostel	Dr. Tanmayee Pawaskar - Room No 407 Toilet FLush break	Other	11/12/2020	13:45:00	0.00	C
30/12/2020	15:12:39	ANY	shelar	HOSTEL	Plumbing Hostel	hand spry is not working properly.room no 406	Other	29/12/2020	12:14:00	250.00	C
30/12/2020	16:12:55	BPL LTD	Bhavik	ORTHO OT	Defibrillator (BPL OT)	Defibrillator socket pin broken.	Other	30/12/2020	10:45:00	50.00	C
30/12/2020	16:12:45	Pamtrons	Bhavik	ORTHO OT	Spo2 Monitor (OT) BPL	Spo2 Charging socket loose	Other	30/12/2020	10:47:00	30.00	C
30/12/2020	15:12:08	Pamtrons	Bhavik	ICCU	Multiparameter Monitor [3]	non covid ICU 3no. monitor not working	Electrical Failure	30/12/2020	10:49:00	0.00	C
29/12/2020	11:12:27	ANY	shelar	HOSTEL	Plumbing Hostel	basin tap not working	Other	26/12/2020	13:05:00	450.00	C
29/12/2020	09:49:00	Nidek Medical India Private limited	Bhavik	CASUALTY	Spo2 Patient Monitor Aurus 50 (casualty)	casualty monitor che madhale mothe batan suru hot nahi	Other	25/12/2020	14:26:00	0.00	C
28/12/2020	10:12:50	ANY	mayur	DIALYSIS	BP InstrumenT (146) DAILY	BP INSTRUMENT NOT WORKING	Other	25/12/2020	18:20:00	0.00	C
28/12/2020	10:12:04	ANY	mayur	DIALYSIS	BP InstrumenT (146) DAILY	BP INSTRUMENT NOT WORKING	Other	25/12/2020	18:20:00	112.00	C
28/12/2020	09:12:44	ANY	mayur	DIALYSIS	BP InstrumenT (146) DAILY	NOT WORKING	Other	28/12/2020	08:54:00	0.00	C
28/12/2020	09:12:03	ANY	Bhavik/Mayur	HOSTEL	TUBE 402	shot- bathroom bulb, need 2 basin tap not working	Electrical Failure	26/12/2020	13:01:00	100.00	C
26/12/2020	13:12:06	ANY	mayur	OT	Laminar Air Flow	Filter Cleaning	Other { Preventive }	26/12/2020	08:12:03	0.00	C
23/12/2020	10:12:56	ANY	Bhavik/Mayur	CASUALTY	TUBE 119 (1)	casualty tube not working	Electrical Failure	22/12/2020	12:19:00	280.00	C
23/12/2020	10:12:57	Godrej	JP	MALE WARD	Refrigerator (FEMALE WARD)	freeze not working	Electrical Failure	19/12/2020	11:03:00	300.00	C
23/12/2020	10:12:26	ANY	JP/Mayur	HOSTEL	street light	Room no 415 Opp side street light not working .pls replace or repair	Electrical Failure	09/12/2020	10:04:00	280.00	C
22/12/2020	16:12:21	Yashab enterprises	Bhavik	PATHOLOGY	Centrifuge Machine IED Display	SAMPLE NOT SEPERATED PROPERLY	Other	19/12/2020	14:54:00	0.00	C

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10/07/2019	09:07:03	Diamond BP Instrument	bhavik	REGISTRATION	BP Instrument 103	121 GYN OPD BP INSTRUMENT NOT WORKING	Other	05/07/2019	12:56:00	0.00	B
10/07/2019	09:07:36	ANY	bhavik/Mayur	ADMIN	Telephone Hospital	Room no.Telephone 133 Not Working	Mechanical Failure	08/07/2019	09:42:00	520.00	C
10/07/2019	09:07:41	ANY	bhavik/Mayur	ADMIN	A/C	Water Leakage	Other	08/07/2019	09:43:00	0.00	C
10/07/2019	09:07:10	SAI - TREAT	mayur	DIALYSIS	street light	2 nos Not Working	Electrical Failure	08/07/2019	11:35:00	0.00	C
10/07/2019	09:07:00	Diamond BP Instrument	mayur	REGISTRATION	RO Plant (DAILY)	Filter block	Other	08/07/2019	11:43:00	1050.00	B
03/07/2019	09:07:18	ANY	mayur	PSYCHIATRY	BP Instrument 132	OPD 132 - BP INSTRUMENT NOT WORKING. SOME PART ARE NOT WORKING PROPERLY 1) BULB, 2) CUFF 3) BP SPHYGMNOMETER	Other	03/07/2019	15:13:00	177.00	C
03/07/2019	09:07:05	ANY	bhavik/Mayur	HOSTEL	LED Tube	continues blinking	Electrical Failure	02/07/2019	14:34:00	420.00	C
03/07/2019	09:07:04	Maintenance Dipartment	bhavik	HOSTEL	Telephone Hostel	Telephone at our residence 453-A -Not working	Other	02/07/2019	15:53:00	0.00	C
03/07/2019	09:38:00	BPL LTD	bhavik	SCU	Building Maintenance Hostel	switch board of room number 433 is not working .kindly repaire button of switch board . thank you	Other	29/06/2019	16:04:00	0.00	C
03/07/2019	09:38:00	BPL LTD	bhavik	SCU	Spo2 Multi Para Monitor Excello-Eco Plus 1 SCU	scu 1226 (samoll) monitor Bp coup not working	Mechanical Failure	28/06/2019	09:59:00	0.00	C
03/07/2019	15:07:58	I BALL	Vaibhav	ACCOUNTS	Computer (401 A/C) Prtica	Keyboard not working properly.	Connected new keyboard	29/06/2019	10:56:00	600.00	C
03/07/2019	15:07:00	I B M	vaIBHAV	HOMOEOPATHIC OPD	Computer HIMS 110	hims not working in opd 150	 	29/06/2019	12:13:00	0.00	C
03/07/2019	09:07:56	Nidek Medical India Private limited	bhavik	ICCU	Multiparameter monitor 5 (ICU)	SPO2 PROP NOT WORKING	Other	27/06/2019	10:01:00	0.00	B
03/07/2019	15:07:27	DELL/ i BALL	Vaibhav	HOMOEOPATHIC OPD	Computer 103 (1)	Research computer not working		14/06/2019	11:00:00	0.00	C
03/07/2019	15:07:58	DELL / HCL	Vaibhav	HOMOEOPATHIC OPD	computer 150	Testing					
03/07/2019	15:07:39	K S biomed	Vaibhav	RADIOLOGY	BMD GE Lunar Prodigy BMD Pre Owned	Computer in OPD No. 149 not working.	Repaired	14/06/2019	11:32:00	0.00	C
						BMD machine computer is not working.	Repaired the computer	27/05/2019	17:05:00	13000.00	C

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**Dr. M. L. DHAWALE MEMORIAL TRUST
SOLVED CALLS REPORTS**

From Date : 01/01/2019 To Date : 31/12/2019

Solved Date	Solved Time	CompanyName	Contact Person	Dept Ref	MachineName	Complaints	Remarks	ComplainDate	ComplainTime	Amount	Priority
31/12/2019	15:12:07	ANY	bhavik	HOSTEL	Telephone Hostel	Landline telephone of Room No. 407 is not working	Other	11/10/2019	14:06:00	510.00	C
31/12/2019	15:12:04	Gayatry Surgical Equipment	bhavik	LABOUR ROOM	Baby Warmer Trolley 214	baby warmer lamp not working	Electrical Failure	11/11/2019	06:52:00	20.00	C
31/12/2019	15:12:03	ANY	bhavik	HOSTEL	LED LAMP	first floor passage opp room no 449 female wing bulb not working	Electrical Failure	01/12/2019	10:40:00	90.00	C
30/12/2019	11:12:14	ZEALMEDICAL PVT.LTD	bhavik/mayur	NICU	Warmer 2 (215)	warmer plate broken	Other	18/12/2019	15:23:00	300.00	C
30/12/2019	11:12:52	ZEALMEDICAL PVT.LTD	bhavik/mayur	NICU	Warmer 3 (215)	warmer plate broken	Other	18/12/2019	15:26:00	450.00	C
30/12/2019	10:12:47	Diamond BP Instrument	JP	REGISTRATION	BP Instrument 123	Ortho OPD - BP Instrument Not Working	NA	19/12/2019	15:11:00	0.00	C
30/12/2019	10:12:31	ANY	Bhavik	SCU	furniture in Hospital	door lock not working	Other	26/12/2019	10:37:00	0.00	C
30/12/2019	10:12:34	ANY	bhavik/Mayur	ICCU	furniture in Hospital	icu wash room door lock not working	Other	26/12/2019	10:50:00	60.00	C
30/12/2019	10:12:32	x	JP	GERIATRIC WARD	Air Bed 1	AIR BED LIKEGE IN GERIARTIC WARD	Other NR	27/12/2019	09:52:00	0.00	C
30/12/2019	10:12:33	x	bhavik/Mayur	GERIATRIC WARD	Air Bed 2	AIR BED LIKEG INGERIATRIC WARD	Other	27/12/2019	09:57:00	0.00	C
30/12/2019	10:12:17	x	bhavik/Mayur	GERIATRIC WARD	Air Bed 3	AIR BED LIKEG IN GERIATIC WARD	Other	27/12/2019	10:05:00	0.00	C
30/12/2019	10:12:56	A.O.Smith IndiaWaterpriduct pvt.ltd. indid	JP	GERIATRIC WARD	Geysar Water Heater	HOT WATER BAG LIKEGE IN GERIATIC WARD	Other NR	27/12/2019	10:08:00	0.00	C
30/12/2019	10:12:45	ANY	Bhavik/Mayur	ANUKAMPA WARD	TUBE 221 (ANUKAMPA)	not working	Electrical Failure	28/12/2019	11:33:00	300.00	C
30/12/2019	10:12:36	ANY	mayur	ADMIN	LED Tube	Not Working	Electrical Failure	30/12/2019	09:06:00	300.00	C
30/12/2019	10:12:12	ANY	shelar	HOSTEL GUEST ROOM	Plumbing Hostel	room 419,425,426 shower is not working pls replace as soon as possible	Other	21/12/2019	12:45:00	1200.00	C
26/12/2019	10:12:58	ANY	shelar	MALE WARD	Plumbing HOSPITAL	male ward passage toilet basin pipe chouk up	Other	21/12/2019	15:40:00	30.00	C
26/12/2019	09:12:35	Ami Surgicals	mayur	PHYSIOTHERAP Y	Muscles stimulator	not working.	electrical	23/12/2019	16:02:00	0.00	C

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**Dr. M. L. DHAWALE MEMORIAL TRUST
SOLVED CALLS REPORTS**

From Date : 01/01/2018 To Date : 31/12/2018

Solved Date	Solved Time	Company Name	Contact Person	Dept Ref	Machine Name	Complaints	Remarks	ComplainDate	ComplainTime	Amount	Priority
31/12/2018	09:12:46	ANY	bhavik/Mayur	NICU	Telephone Hospital	NICU PHONE NOT WORKING	Other	03/12/2018	11:41:00	0.00	C
29/12/2018	10:12:11	ANY	shelar	SCU	Plumbing HOSPITAL	FLASH TANK BROKEN NOT WORKING	Mechanical Failure	08/11/2018	07:31:00	450.00	C
29/12/2018	10:46:00	ZEALMEDICAL PVT.LTD	bhavik/Mayur	NICU	Phototherapy 1 Single Surface	not working	Electrical Failure	08/11/2018	10:31:00	700.00	A
29/12/2018	10:12:07	SNEHANJALI RETAIL PVT Ltd	jp/Mayur	SCU	Refrigerator Delux 3	DELUX 3 AC NOT WORKING	Other	25/11/2018	16:16:00	0.00	A
29/12/2018	10:40:00	OLYMPUS India PVT-Ltd	bhavik	PATHOLOGY	Microscope	lamp connection loose	Mechanical Failure	28/11/2018	15:16:00	0.00	A
29/12/2018	10:12:32	ANY	jp	REGISTRATION	Suction Machine (107)	ENT OPD - Suction machine not working	Other	15/10/2018	15:10:00	0.00	B
29/12/2018	10:12:42	Nasan Medical Electronic pvt.Ltd	bhavik	MAIN OT	multipara monitor	MAIN O.T MULTIPARA MONITER BP CUFF NOT CONNECTING	Other	23/10/2018	13:10:00	0.00	A
29/12/2018	10:12:04	ZEALMEDICAL PVT.LTD	bhavik/Mayur	NICU	Warmer 2 (215)	Warmer light not working	Electrical Failure	04/10/2018	11:57:00	350.00	B
28/12/2018	16:12:11	Gayatry Surgical Equipment	bhavik	ICCU	Flow meter { O2 } ICU 211	not working	Other	27/09/2018	18:22:00	0.00	B
28/12/2018	16:12:02	Transasia Bio-Medicals Ltd.	jp	PATHOLOGY	Sysmax KX - 21	Barcode scanner not working	Other	09/10/2018	10:04:00	0.00	A
28/12/2018	16:13:00	ANY	mayur	HOSTEL	TUBE 432	tube lights of toilet and basin-2	Electrical Failure	29/09/2018	10:07:00	460.00	C
28/12/2018	16:12:41	ANY	shelar	MAINTAINANCE	Plumbing Hostel	ROOM 417 TOILET DOOR NOT WORKING PROPERLY. TOILET SPRINKLER LEAKAGE. KINDLY CHANGE THE SPRINKLER AND CHANGE THE DOOR	Other	20/09/2018	12:32:00	0.00	C
28/12/2018	16:12:31	Allengers Medical Systems Ltd	bhavik	MAIN OT	C - ARM	LAMINAR OT C-ARM MACHINE X-RAY IS BLUR NOT SHOOTING PROPERLY	Other	18/09/2018	11:29:00	0.00	B

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Solved Date	Solved Time	CompanyName	Contact Person	Dept Ref	MachineName	Complaints	Remarks	ComplainDate	ComplainTime	Amount	Priority
18/07/2018	14:07:56	ANY	mayur	MAIN OT	Telephone Hospital	MAIN O.T TELEPHONE NOT WORKING	Other	18/07/2018	11:21:00	0.00	C
18/07/2018	14:07:42	ANY	shelar	HOSTEL	CFL 458/459	Not Working	Electrical Failure	18/07/2018	14:07:00	105.00	C
18/07/2018	17:07:24	ANY	shelar	SCU	Plumbing HOSPITAL	nscu bathroom flush tank not working	Mishandling	14/07/2018	15:09:00	0.00	C
18/07/2018	16:07:45	ANY	shelar	MALE WARD	Plumbing HOSPITAL	male ward flush tank not close properly	Other	14/07/2018	15:11:00	0.00	C
18/07/2018	10:07:53	Diamond BP Instrument	mayur	REGISTRATION	BP Instrument 122	OPD 1122 - Dr. Kunal - BP Instrument not working	Mechanical Failure	18/07/2018	09:05:00	80.00	C
18/07/2018	14:07:11	ANY	shelar	SPECIAL ROOM	Plumbing HOSPITAL	201,WASH BASIN BLOCKED.	Other	18/07/2018	09:28:00	0.00	C
17/07/2018	17:07:28	ANY	mayur	HOSTEL	Telephone Hostel	Telephones of Room 417 and 418 not working. unable to dial the number	Mechanical Failure	16/07/2018	10:03:00	1040.00	C
17/07/2018	16:07:20	ANY	mayur	HOSTEL	Telephone Hostel	Room No 468 Not Working	Mechanical Failure	17/07/2018	16:49:00	520.00	C
17/07/2018	16:07:47	ANY	mayur	HOSTEL	TUBE 467	Room No 468 Not Working	Electrical Failure	17/07/2018	16:50:00	320.00	C
17/07/2018	15:07:53	BLUE STAR	mayur	SPECIAL ROOM	A/C	DX 2 - A/C Servicing	Preventive Maintenance	17/07/2018	16:52:00	520.00	C
17/07/2018	15:07:22	BLUE STAR	mayur	SCU	A/C	Servicing	Preventive Maintenance	17/07/2018	15:27:00	0.00	C
17/07/2018	13:07:00	ANY	mayur	HOSTEL	Telephone Hostel	Not Working 415	Mechanical Failure	17/07/2018	15:30:00	0.00	C
17/07/2018	15:07:58	ANY	mayur	SCU	CFL 215 NICU	Tsr bathroom cfl not working	Electrical Failure	13/07/2018	17:38:00	520.00	C
17/07/2018	15:07:26	ANY	jp / Mayur	STORE	EXHAUST FAN basement	PROPER NOT WORKING	Electrical Failure	14/07/2018	14:55:00	105.00	C
13/07/2018	17:07:50	ANY	jp	HOSTEL	CFL 455	CFL not working	Electrical Failure	07/07/2018	14:51:00	0.00	C
13/07/2018	12:07:57	ANY	mayur	MALE WARD	TUBE 122 (2)	Not Working	Electrical Failure	11/07/2018	12:48:00	105.00	C
13/07/2018	12:07:00	ANY	mayur	ADMIN	Telephone Hospital	Not Working	Mechanical Failure	13/07/2018	12:40:00	320.00	C
13/07/2018	12:07:27	ANY	mayur	SPECIAL ROOM	CFL Toilet ward P	TSR Toilet Lamp Not Working	Electrical Failure	13/07/2018	12:40:00	520.00	C
13/07/2018	15:07:00	ANY	mayur	REGISTRATION	Telephone Hospital	Prerana - telephone not working	Mechanical Failure	13/07/2018	12:50:00	105.00	C
13/07/2018	17:07:00	ANY	mayur	HOSTEL	Telephone Hospital	ARK Sir Room Telephone Not Working	Mechanical Failure	13/07/2018	15:06:00	0.00	C
13/07/2018	17:07:44	ANY	mayur	HOSTEL	Telephone Hostel	Not Working	Mechanical Failure	13/07/2018	17:16:00	520.00	C
13/07/2018	17:07:10	ANY	bhavik	HOSTEL	Telephone Hostel	telephone at my residence 453-A. not working	Other	07/07/2018	17:38:00	520.00	C
								07/07/2018	16:29:00	0.00	C

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